

hello



Congratulations on your engagement and welcome to Love Paper Crane.

Love Paper Crane design beautiful, sophisticated wedding stationery for the bride and groom who are looking for stationary that reflects your personality and creates a lasting memory of your day.

It's my goal to make the process flawless and to bring your vision to light. Your stationary are your first impressions and set the tone of you day, it gives your guests something to talk about, look forward to and they will have an idea of what to expect.

Love Paper Crane can provide save the dates through to thank you notes and everything in between. There are various options from a fully bespoke service which can include different printing methods a unique venue sketch, location map and calligraphy. Other options include choosing an existing design, tweaking the colours to match your style. Or if you like a bit of DIY, printable invitations are also available.

Each design is given a great deal of time and love, attention to detail and creative spirit. Please have a look at our stationary and feel free to get in touch with any questions, we can't wait to meet you!

Bespoke stationary order process



Please complete [this form](#) to give details of what you are looking for. This will help to provide a detailed quote.

1 | SAY HELLO

You said YES! And now your planning the day of your dreams. We begin with a conversation via email, phone or skype. If you are local (Central Scotland) we can meet in person. We will discuss your vision for the day, your venue, colours, flowers, décor and of course your dress (but only if you want to). Please don't hesitate to email hello@lovepapercrane.com with images or links to Pinterest boards to help me get a feel for your style. We will discuss your stationary needs, quantities, timescales, budget and any other details.

2 | QUOTE & TIMELINE

From our discussion I will have a good idea of what you are looking for. I will put together a timeline of important dates and production times together with details on costs.

3 | PAY A DEPOSIT

Once you are happy with everything and you wish to order a non - refundable 50% deposit will be required to begin the design process. Once the deposit has been paid we will contact you via email and the design work begins. you will be asked to review and sign our contract alongside your estimate and timeline

Bespoke stationary order process



4 | DESIGN PROCESS

I love this part! I will design 2-3 initial ideas for you based on our consultation. These will be sent to you via email in PDF format. Please look over these and provide detailed feedback. From here I will then develop a full invitation suite for you. Two rounds of proof revisions are included in the price - further revisions are charged at £15 each.

Full Invitation Suite

You will receive an email with a full colour PDF file for each item of stationary ordered. Please check these thoroughly; it is also a good idea to get someone else to check these too. You may request to amend wording, order additional stationary pieces or change colours. I will work with you until you are happy and love your stationary! We do not go to print until you have approved your proofs. Once you have approved, no further changes can be made.

Once we receive final written approval of your design Love Paper Crane is not responsible for any errors including punctuation, spelling, layout, etc. If you choose to reprint you are responsible for 100% of the printing and production costs.

5 | FINAL BALANCE

Once you have approved the final proofs, the final balance of 50% will be due before sending to print.

6 | PRINTING

Timescales will be discussed at the beginning however please allow 14 days for printing. Once your proofs are approved and you are happy with the design, we will send to print.

Ta da

All that's left is for you to send your gorgeous invitations to your wonderful friends and family.

bespoke

Frequently asked questions



How long does the process take?

For bespoke design please leave 12 weeks for design and printing so approx 6-8 months before your wedding date. Existing designs are much quicker. Rush jobs can be accommodated at an additional cost.

What types of payment do you accept?

Cash, or BACS. For all bespoke invitations, a 50% non-refundable deposit will be payable before design work begins. The final 50% is due before printing.

Do you have a minimum order?

Our price guide is based upon a minimum order of 25 invitations. We can offer a personalised quotation for smaller quantities if required. Please contact us with your enquiry.

How many invitations should I order?

You will not need an invitation for every guest, just one per couple or family. Many people forget about this! I would suggest ordering 10- 20 extra for those extra guests you wish to invite as the big day draws closer. It's also good to have a few spare in case of any mistakes or accidents.

Do you offer refunds or exchanges?

As your order is customised for you and your event, all orders are final. Refunds will not be granted for colour differences between online proofs and the printed product, or grammatical/spelling errors.

When should I post my invitations?

Traditional wedding etiquette suggests that wedding invitations be sent out 6-8 weeks before your wedding. However I would recommend that you aim to send your invitations 12 weeks before, to give you plenty of time for your guests to respond and make any necessary travel arrangements. Save the Date cards are often sent out between 12 months before the wedding.

How much will postage cost?

Postage prices will vary depending on the weight of your order and your location. We do not make any profit from postage and packing, so I will give you an accurate quotation for posting. UK orders will be sent via Royal Mail.

Can you help me with my wording?

Of course, during our consultation we discuss wording and we are happy to offer suggestions.

Timeline



Customise



Love one of my designs but want to make a few changes to tie in with your style?

FONTS

Fonts are carefully thought out to tie in with the design and layout, however i'm happy to change the font for the style and feel of your own wedding. The cost for this is £25

COLOUR

Colour can be changed for no additional cost, please send a sample of colour

INVITATION WORDING

All wording can be changed to suit the style and tone of your wedding. However if you add in more or less text than is already on the invitation it can alter the design and overall feel of the invitation.

If you are unsure about wording, please feel free to ask for advice.

GRAPHICS

Additional graphics or details can be added. Please contact to discuss.

PAPER TYPES

The most popular paper is Tinteretto Guesso

Terms & Conditions



By placing an order with Love Paper Crane you are accepting and are bound by these Terms and Conditions. In the following text, “us”, “we” and “our” will refer to Love Paper Crane and “you” to the customer.

Customers must provide their contact details including full name, phone number, email address and other requested information. Customers warrant that the payment details provided when purchasing products are theirs and are valid and correct.

ORDERS

For all orders, a non-refundable 50% fee is due to begin production.

PAYMENT

After a consultation, we will provide you with a quote and overview of your order. Once approved, we then send an invoice to you for the first 50% instalment and require payment in order to begin production. We prefer customer to pay via BACS transfer because it's fast, reliable and secure. Our BACS information will be provided on all invoices.

Final payment is required prior to printing and posting.

SHIPPING

We deliver via Courier or Royal Mail. We are not responsible for any delays, damages or loss caused by the carrier. However, we always purchase insurance to cover the value of the order.

Please contact us for international shipping.

CANCELLATIONS, REFUNDS AND REPLACEMENTS

Printing will only take place after the approved proof. If any replacements are required due to errors, they will be charged in full. We recommend that all proofs are carefully checked, check all information, dates, times, design, grammar, spelling and sizes.

Due to the bespoke nature of the stationary, no refunds are available once design and printing begin.

WEBSITE

We reserve the right to make changes and corrections to the content on our website at any time without prior notice. Misinterpretation of any information on our website is not our responsibility.

COPYRIGHT

All of our stationery, artwork, designs and website content are property of Love Paper Crane and must not be copied or reproduced in any way without our written permission.

MARKETING

We reserve the right to use and share anything we create for you for marketing purposes. We realise that publishing wedding details prior to the wedding may not be ideal, so please let us know if you would like us to wait until after the wedding has taken place to publicise.

